

By joining the Eastern, Monash, Frankston and Peninsula Link freeways together, EastLink provides you with one seamless connection.





If you break down on EastLink, stay in your car. We will come to help you. In an emergency phone 000



Welcome





EastLink | FAC Principal Theatre Partner Frankston Arts Centre is a Business Unit

of Frankston City Council





# Manage your account at **EastLink.com.au**

You can open a new account, or manage your existing account online anytime. All you need is your account number or email address along with your PIN.

#### Online tools

At EastLink.com.au you can keep your account up-to-date quickly and easily. Visit us online anytime to:

- Establish a new account
- · Link all your vehicles to your account
- Make payments and keep your account balance in credit
- View statements
- Update your contact details
- Send us a message
- View our Privacy Policy and more

Enjoy a 20% discount on
EastLink car tolls between
midnight Friday and midnight
Sunday, as well as on
public holidays.

## Choose how you pay

Tag accounts are the cheapest and most convenient way to pay for your travel on EastLink. For current EastLink toll prices visit **EastLink.com.au** 

Tag account: for drivers making regular trips.

Non-tag account: for motorcyclists and vehicles travelling without tags. Image processing fees are charged for all non-motorcycle trips taken.

Trip passes: for very infrequent travel.

Business account: for businesses to pay monthly in arrears.

To establish a new account, or find out more about our different payment options, please visit us online at EastLink.com.au.

#### Vehicle and tag classes

Vehicles fall into one of four vehicle classes: car, light commercial vehicle, heavy commercial vehicle and motorcycle. For details visit EastLink.com.au.

We issue tags for cars, light commercial vehicles and heavy commercial vehicles. You must ensure that the class of the tag installed in your vehicle is exactly the same as the class of your vehicle.

#### Tag sounds

When you pass under a tolling gantry, your tag should emit a sound to indicate your trip has been registered. If your tag doesn't make a noise, you should contact us immediately.

A single beep – your trip has been registered, you have sufficient credit in your account, and you don't need to do anything.

One beep followed by two quick beeps – your account balance is low and needs to be topped up.

Four beeps – your account has been suspended and you need to contact us immediately to reactivate it.

### Convenient payment options

You need to keep your account balance in credit by making top up payments.

Payment facility	Access	Payments accepted
AUTOMATIC PAYMENT	EastLink.com.au or (03) 9955 1400 Pay your account automatically when your account balance drops below the minimum	Bank accounts     Card payments*
Internet	EastLink.com.au	• Card payments*
Phone	(03) 9955 1400	Card payments*
In person	EastLink Customer Centre Ringwood Participating outlets EastLink.com.au/outlets	Cash     Card payments <sup>4</sup>
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\* Card payments

Debit cards, Visa, MasterCard,

American Express and Diners Club.





